Treasury Internet Banking
Frequently Asked Questions (FAQ)

1. **What is Treasury Internet Banking?**
   - Treasury Internet Banking is our next generation commercial online banking platform. It provides a simple and efficient way to manage your account information, with new features and improved functionality for payment origination and reporting capabilities.

2. **What happens to AmegyConnect®?**
   - In the coming months, we will be upgrading all user accounts to the new Treasury Internet Banking platform. This upgrade will provide you access to our latest and greatest features. Once this process is complete, AmegyConnect® will be decommissioned.

3. **Can I still perform the same tasks that I performed on AmegyConnect®?**
   - Absolutely! Treasury Internet Banking will provide you the same functionality that you had within AmegyConnect® but with an improved user experience. We've also added new features that help support payment origination and reporting capabilities.

4. **How is this different than AmegyConnect®?**
   - While the system will still provide the same functionality that you used in AmegyConnect®, Treasury Internet Banking will offer a new user interface along with a number of new/enhanced features that include:
     i. Improved customizable dashboard to provide at-a-glance access to important account information
     ii. Simplified Administration that make it easier than ever to manage user privileges either individually or using group roles to control system access based on responsibilities
     iii. Consolidated Account Activity Reporting that allows you to view current and prior day account details on one consolidated screen
     iv. Extended historical reporting that now provides up to a full year of Prior Day history, available for viewing online or exporting for use in other applications

5. **When do I get access?**
   - You will get access to the Treasury Internet Banking platform soon! We will contact you with more information on your upgrade date as it approaches.

6. **How do I log in?**
   - Once your account is upgraded to the new Treasury Internet Banking platform, the new link for Treasury Internet Banking will be available within your Treasury Gateway portal.

7. **Will my logon credentials change?**
   - No – your logon credentials will remain the same. Log in to your Treasury Gateway portal and click on the new Treasury Internet Banking link.
8. **Will my users need to enroll or sign up again to gain access to Treasury Internet Banking?**
   - Any users that had access to AmegyConnect® will have access to the new Treasury Internet Banking using the same logon credentials that they used before.
9. **Will my account history transfer to the new Treasury Internet Banking platform?**
   - Yes – up to a full year of account data will be available for viewing.
10. **Does Treasury Internet Banking have browser requirements?**
   - Treasury Internet Banking is compatible with most updated browsers including Internet Explorer, Firefox, Chrome, Safari and Microsoft Edge. The browser capabilities by type are described in the matrix below:

BROWSER	CERTIFIED	SUPPORTED
Internet Explorer 11	Yes	Yes
Internet Explorer 10	Yes	Yes
Internet Explorer 9	No	Yes
Internet Explorer 8	No	Yes
Firefox 38	Yes	Yes
Chrome 43	Yes	Yes
Safari 5.1.7 (Windows)	Yes	Yes
Safari 10.9.2 (MAC)	Yes	Yes
Microsoft Edge	No	Yes

NOTE: IE Compatibility Mode is not supported.

- **CERTIFIED** = All pages of the product have been tested and browser was found to meet functional and visual design requirements.

- **SUPPORTED** = Most pages of the product have been tested and browser was found to meet most functional and visual design requirements; however, some visual defects may occur.

11. **Where can I learn more about Treasury Internet Banking?**
   - You can learn more about Treasury Internet Banking by contacting Treasury Management Technical Support at 713-232-5733.